

Genesee County Drain Commissioner Water and Waste Services  
Accidental Discharge Notification Reporting Flow Chart  
AR Treatment Plant

Nondomestic User has an accidental discharge, or slug load or spill that may enter the sewer

**During Business Hours**  
**(7 am – 3:30 pm)**

Environmental Compliance Office  
Melissa Glasgow  
(810) 232-7662 ext 2226

If no answer call:

Environmental Compliance Supervisor  
Melissa Glasgow  
Cell Phone (810) 553-8128

If no answer call:

Assistant Plant Superintendent  
Aaron Rivard  
Office Phone (810) 232-7662 ext 2223

If no answer call:

Plant Superintendent  
Joe Goergen  
Office Phone (810) 232-7662 ext 2222

**Emergency After Hours,  
Holidays and Weekends**

AR Treatment Plant  
Operation Supervisor Office  
(810) 232-7662 ext 2227

If no answer call:

AR Treatment Plant  
Operation Supervisor  
Cell Phone (810) 624-3007